



Community Survey Results – April 16, 2021

Preamble:

One focus point for our Falaise Community Association Board is to collaborate with Saanich Council and our MLA on issues of importance to our community. We created an email survey tool to elicit input from our community and to ensure that we are representing community interests accurately. A combination of survey tools were used including PDF and Lime Survey. The survey was sent to 124 people (approximately 60% of the residential addresses in our community).

The survey asked residents fifteen questions encompassing current community issues and allowing for input into other areas that we should address.

Results:

Forty-five responses were received. Not all questions were answered by all respondents.

The main takeaways from the survey were:

1. The majority feel that the FCA Board communicates with the membership effectively.
2. The majority of respondents prefer email as a communication tool.
3. The FCA website is not well utilized.
4. The FCA Facebook page is minimally utilized.
5. The Falaise Focus newsletter is an important tool in keeping the community informed.
6. There is a need to continue to take the pulse of the community and inform them of current projects / issues that the Board is working on.
7. The top five issues for residents in order of importance are: Infrastructure issues (parking, road maintenance, drainage), highway noise and traffic, development issues, crematorium emissions, social events.
8. The majority of respondents feel that the FCA should advocate for larger community issues (outside of our residential boundaries) if it affects our neighbourhood.
9. The community supports continuation of the Family Day event, the summer picnic, the community garage sale, and Falaise Park stewardship.
10. There is some interest in attending Guest Speaker sessions.
11. Very few people expressed an interest in becoming more involved in the Association.



Action Items:

Communication:

1. Increase the list of member's email addresses.
2. Send communications by email whenever there is useful, interesting or important information to communicate.
3. Send out an email communication to all members prior to advocating for major community issues (e.g. development or infrastructure issues that could affect the Falaise community) to ensure that we are following the wishes of the majority of members.
4. Continue publishing the Falaise Focus three times a year (current publication rate). Publish a secondary Bulletin with key information on initiatives and updates as needed.
5. Continue to remain aware of what neighbouring Community Associations are doing. This is facilitated through our SCAN representative report. Share this information with members as required.

Community Activities and Initiatives:

1. Investigate additional environmental projects including putting bee houses and/or bat boxes in the park.
2. Add a table to our Summer picnic that will facilitate seed exchanges, information on bat boxes, native plant exchanges, etc.
3. Encourage community members to write articles for the Falaise Focus.
4. Identify community members who are working on interesting projects or have a specific area of expertise and encourage them to share either as a newsletter item or as a guest speaker.
5. Identify volunteer opportunities eliciting help for existing initiatives and additional social events. This can be addressed at the AGM and perhaps coordinated by a Board member acting as a volunteer coordinator.

Traffic and Infrastructure Concerns

1. Continue to lobby for traffic calming strategies for Falaise Crescent.
2. Ensure that the new traffic bylaw officers that Saanich will be hiring are apprised of parking and safety issues on Falaise Drive and Adeline Place especially when there are large funerals.
3. Continue to follow up with Saanich Engineering re drainage issues on Falaise Crescent.

Additional Comment:

Bylaw infractions

Concerned citizens are encouraged to contact Saanich's Building, Bylaw, Licensing and Legal Services Department. Bylaw staff will respond to bylaw complaints and work with residents to avoid infractions.